

DPD Accessorial Charges

Service	Description	Fee
Emergency Situation Fuel Surcharge (applicable from 1st April 2026)	Emergency situation surcharge related to the rapid increase in fuel costs as a result of the Middle East conflict.	£0.15 per consignment
3rd Party	For collections made from an address other than your agreed collection point.	£10.00 Mainland UK £13.00 Offshore £17.50 ROI £15.00 EU £15.00 Non EU
4th Party	For collection and deliveries made to and from addresses other than your agreed collection point.	£10.00 Mainland UK £13.00 Offshore £17.50 ROI £15.00 EU £15.00 Non EU
Congestion	London congestion charge postcodes: W1-2, W8, W10-11, EC1-4, WC1-2, SW1, SW3, SW7, SE1, SE11, NW1, EI	£0.75 per parcel
Nothing to Collect	If you schedule a pickup with DPD and there are no goods to collect, or the goods are not available at the specified time or location, then this surcharge will be levied.	£10.50 per booking
EU Clearance Fee	With effect from 1 January 2021, an EU Clearance Fee will apply to all consignments shipped on the DPD Classic and Republic of Ireland Two Day service. This fee covers Customs Clearance, handling, and processing costs to export parcels to EU destinations from Great Britain. This fee may be adjusted in the event of any substantial or material change in circumstances.	£1.50 per shipment £25.00 per shipment for Norway & Switzerland
DT1 (DDP) Clearance Fee	For any shipment that is sent on a DT1 (DDP) Service. DT1 is only available if you are IOSS registered.	£1.50 per shipment
Unsuccessful EU Export	Applies to the handling and return of parcels destined for EU/EFTA countries which cannot be exported.	£0.75 per parcel
Non Coms Handling	For UK parcels which are incompatible with our automated sortation equipment.	£2.75 per parcel

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EU Export Return	A returns surcharge per parcel will apply when DPD return the parcel from EU/EFTA countries, and covers the additional operational and processing costs.	Austria £4.75 per parcel Belgium £3.75 per parcel Bulgaria £5.50 per parcel Croatia £5.25 per parcel Czech Republic £5.00 per parcel Denmark £4.75 per parcel Estonia £5.25 per parcel Finland £5.25 per parcel France £3.75 per parcel Germany £3.75 per parcel Greece £5.50 per parcel Hungary £5.25 per parcel Ireland £3.75 per parcel Italy £5.00 per parcel Latvia £5.50 per parcel Lithuania £5.50 per parcel Luxembourg £3.75 per parcel Netherlands £3.75 per parcel Norway £5.50 per parcel Poland £5.25 per parcel Portugal £5.25 per parcel Romania £5.50 per parcel Slovakia £5.00 per parcel Slovenia £5.25 per parcel Spain £5.00 per parcel Sweden £5.25 per parcel Switzerland £4.75 per parcel
Handling Charge	This surcharge is applied when your parcel exceeds the maximum weight and dimensions: • Longer than 100cm length • Above 30kg weight • Width greater than 70cm • Height greater than 60cm	£22.00 per parcel