

DHL eCommerce UK Accessorial Charges

Service	Description	Fee
Heavy Weight Surcharge	A surcharge will be applied depending on the weight of each item sent.	30.01 - 32kg - £10.13 per piece 32.01 - 34kg - £15.20 per piece 34.01-36 - £30.39 per piece 36.01kg+ - £40.52 per piece
Out of Gauge	Out of gauge surcharge will apply when two sides of a parcel are 80cm or greater. Long Length surcharge will apply to any item with a single side equal to or greater than 120cm. Heavyweight surcharge will apply when an items actual weight is over 30kg.	£2.53 per item
Isle of Wight / Scilly Isles	Surcharges for Isle of Wight / Scilly Isles.	£14.31 per Shipment will be charged
Return to Sender	Any request to return a shipment to sender.	£3.16 per shipment
Nothing to Collect Fee	For all third party bookings where there is nothing to collect.	£12.99 per shipment
Swap Out	A surcharge will be applied whereby DHL Parcel need to collect a parcel at the same time they are making a Delivery on a Swap Out service.	£10.53 per shipment
Booked in Delivery	For any shipment that requires pre booking in with the receiving address.	£14.01 per shipment
BFPO	A surcharge will be applied for delivery to a BFPO (British Forces Post Office) address.	£10.99 per item